



01	<p>At First Steps Childcare are extremely fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process that involves partnership between parents, nursery practitioners and the local community. As a partnership, our parents/carers will understand the importance of a good working relationship to equip children with the necessary skills for adulthood.</p> <p>For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our nursery. The purpose of this policy is to provide a reminder to all parents, carers, and visitors to our nursery about the expected conduct. This is so we can continue to flourish, progress, and achieve in an atmosphere of mutual understanding.</p>
02	<p>Guidance</p> <p>We expect parents, carers, and visitors to:</p> <ul style="list-style-type: none"> • Respect the caring ethos and values of our nursery. • Understand that both practitioners and parents need to work together for the benefit of their children. • Demonstrate that all members of the nursery community should be treated with respect and therefore set a good example in their own speech and behaviour. • Seek to clarify a child’s version of events with the nursery’s view to bring about a peaceful solution to any issue. • Correct own child’s behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour, or unsafe behaviour. • Approach the nursery to help resolve any issues of concern. • Avoid using staff as threats to admonish children’s behaviour. In order to support a peaceful and safe nursery environment <p>The nursery cannot tolerate parents, carers and visitors exhibiting the following:</p> <ul style="list-style-type: none"> • Disruptive behaviour which interferes or threatens to interfere within the operation of the nursery grounds, including outings or events. • Using loud/or offensive language, swearing, cursing, using profane language or displaying temper. • Threatening to do actual bodily harm to a member of nursery staff, visitor, fellow parent/carer, or student regardless of whether or not the behaviour constitutes a criminal offence. • Damaging or destroying nursery property. • Derogatory, Abusive or threatening e-mails or text/voicemail/phone messages or other written communication. These issues should be dealt with effectively and in a respectful manor by both parties to achieve a mutual outcome. • Defamatory, offensive, or derogatory comments regarding the nursery or any of the students/parent/staff, at the nursery on Facebook or other social sites. • The use of physical aggression towards another adult or child. • Approaching someone else’s child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences). • Smoking and consumption of alcohol or other drugs whilst on nursery property. • Dogs being brought on to nursery premises.

PARENT CODE OF CONDUCT

03	Should any of the above behaviour occur on nursery premises the nursery may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult/family from entering the nursery grounds and /or terminate our contract with immediate effect. . We trust that parents and carers will assist our nursery with the implementation of this policy, and we thank you for your continuing support of the nursery. Thankfully such incidents are extremely rare. We would expect that parents would make all persons responsible for collecting children aware of this policy.
----	---

Prepared by	First Steps Childcare
Date	April 2023
Review date	April 2024